

Dear Customer,

In addition to being good for the environment, recycling is a significant value-added service that we offer our customers. In order to be eligible for our EcoWorx Environmental Guarantee Reclamation Program, your project must adhere to the following Program Guidelines and Material Quality & Staging Requirements. Eligible EcoWorx Guarantee Projects are managed by Shaw Reclamation at no cost to the customer.

Program Guidelines

- Through its EcoWorx Environmental Guarantee, Shaw pledges to transport and recycle any tile or broadloom carpet made with EcoWorx backing within the United States and Canada at no cost to the customer.
 - For U.S. and Canada locations, requests of 500 square yards of greater are eligible under the Guarantee.
 - For Alaska, Hawaii, and other U.S. Territories and Mexico, requests of 5000 square yards or greater are eligible under the guarantee.
 - For all other international locations, requests of 5000 square yards or greater are eligible under the Guarantee.
 - Shaw will pay for the transportation cost of EcoWorx material back to Georgia from any international port.
 - Costs incurred to transport the material from its origin to an international port are not included as part of the Environmental Guarantee.
- The customer is responsible for preparing the material for shipment.
- The pick-up location must be able to accommodate a 53-foot trailer and a live load of the material.
 - Additional required services such as pup trailers, dropped trailers, etc. will be provided as necessary at additional cost. These services are available in the continental United States only.
 - The customer must load the trailer to maximize weight, starting in the nose of the trailer and working toward the rear.
 - Trailers must be clean of any non-carpet debris (i.e. construction waste, cardboard boxes, trash, etc.).
 - A trailer refusal fee will be applied to any project that is not available for pick-up at the scheduled time.
- Shaw will not be held liable for any non-conforming material or any charges that arise from disposing of non-conforming loads. Any additional costs or liability associated with a non-conforming load will be passed on to the customer.
- To initiate your EcoWorx Environmental Guarantee Reclamation Project, please complete and submit the attached [EcoWorx® Guarantee Reclamation Project Request Form](#) for eligibility and scheduling purposes. Please email the completed form to: Bea.brahmbhatt@shawinc.com & Stephanie.prather@shawinc.com. **Please complete and submit the form at least 10 business days prior to the expected pick-up date.**
- Shaw will provide a proof of recycling certificate upon project completion. The certification process may take up to 30 days from the pick-up date.

Material Quality & Staging Requirements

- Only EcoWorx tile or broadloom products may be included in the project (see back of product for confirmation). Other carpet types, carpet pad, or carpet with attached pad will not be accepted.
- Material must be dry and free of non-carpet debris. If trash or other materials are present on the load, trash handling and disposal charges will be applied.
 - Material must not contain vinyl, asbestos, or adhesives containing asbestos.
 - Bio hazardous or contaminated material will not be accepted.
- All material must be staged on pallets no wider than 4ft by 4ft (pallets must be able to be loaded in a trailer side-by-side.)
 - Do not mix tile and broadloom on the same pallet.
 - Tile should be stacked flat and neatly onto pallets at least 38" high and no higher than 44".
 - Broadloom carpet must be cut into strips and then formed into individual rolls. Rolls should be stacked and palletized at least 38" high and no higher than 44".
 - All pallets must be strapped to secure the material during shipment (at least 2 straps, one on each pallet side). Rope or twine can be used for strapping material if necessary.
 - Pallets that come apart in transit may result in additional handling charges.

EcoWorx® Environmental Guarantee Reclamation Project Request Form

Please allow 5 business days to schedule pickup from approval of the completed form.

Please email the completed form to:

Bea.brahmbhatt@shawinc.com
Stephanie.prather@shawinc.com

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| Shaw Sales Representative Information: | |
| Date of Request: | |
| Sales Specialist Name: | |
| Sales Specialist Contact Number: | |
| Sales Specialist Account Number: | |
| Sales Specialist Area #: | |
| Customer Information: | |
| Customer Name: | |
| Customer Acct Number: | |
| Reclamation Project Material Information: | |
| Square Yards Being Recycled | |
| Is this a customer claim return? | If yes, Claim # _____ or No _____ |
| Carpet Type: Broadloom or Tile? (If both indicate approx. amts of each) | EcoWorx _____ EPBL (EcoWorx Performance BL) _____ |
| Reclamation Project Pickup Information: | |
| What is the largest container type the pickup Location can accommodate? | 53 ft. trailer 26 ft. trailer 40 yd bin Other |
| Total # of Pallets to Pick Up: | |
| Specify other size trailer need(s): | |
| Does truck need to have a lift gate? | |
| Reclamation Project Contact Information: | |
| End Use Customer: | |
| Pickup address: | |
| Hours location is open for pick up: | |
| Contact Person at Pickup: | |
| Contact Information for On-Site Contact at Pickup: | Office: Cell: Email Address: |
| Name as to be listed on reclamation certificate: | |
| Email or Mailing Address to send certificate: | |
| Comments: | |